

EXHIBIT 28

Unauthorized SIM Swaps

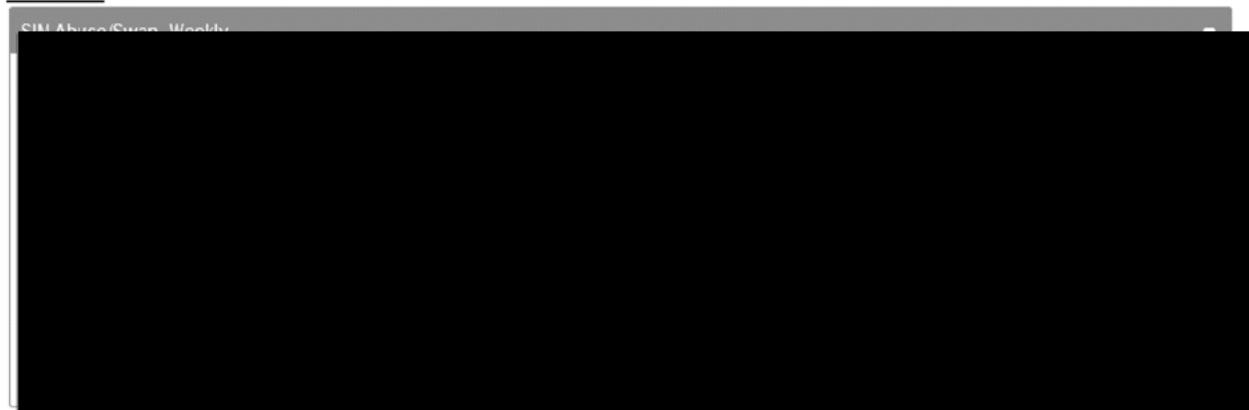
Issue:

- SMS being used as a “second step” Authentication for high profile accounts – Social Media Accounts, Crypto Currency, Financial Accounts.
- However, SMS was not designed for “proof of possession.” SIM authentication is designed for this and being delivered via [REDACTED]

Threat Actor Tactics:

- Objective is to perform SIM Swap to enable capture of SMS bound for Victim handset.
- Method is to social engineer Authorized Retail Employees by prompting employee to visit a phishing site to harvest their credentials/Secure ID Passcode then gain OPUS access.
- Expected Tactical Migration is towards bribes/extortion and malware.

Trends:



Unauthorized SIM Swaps – decreasing due to mitigations

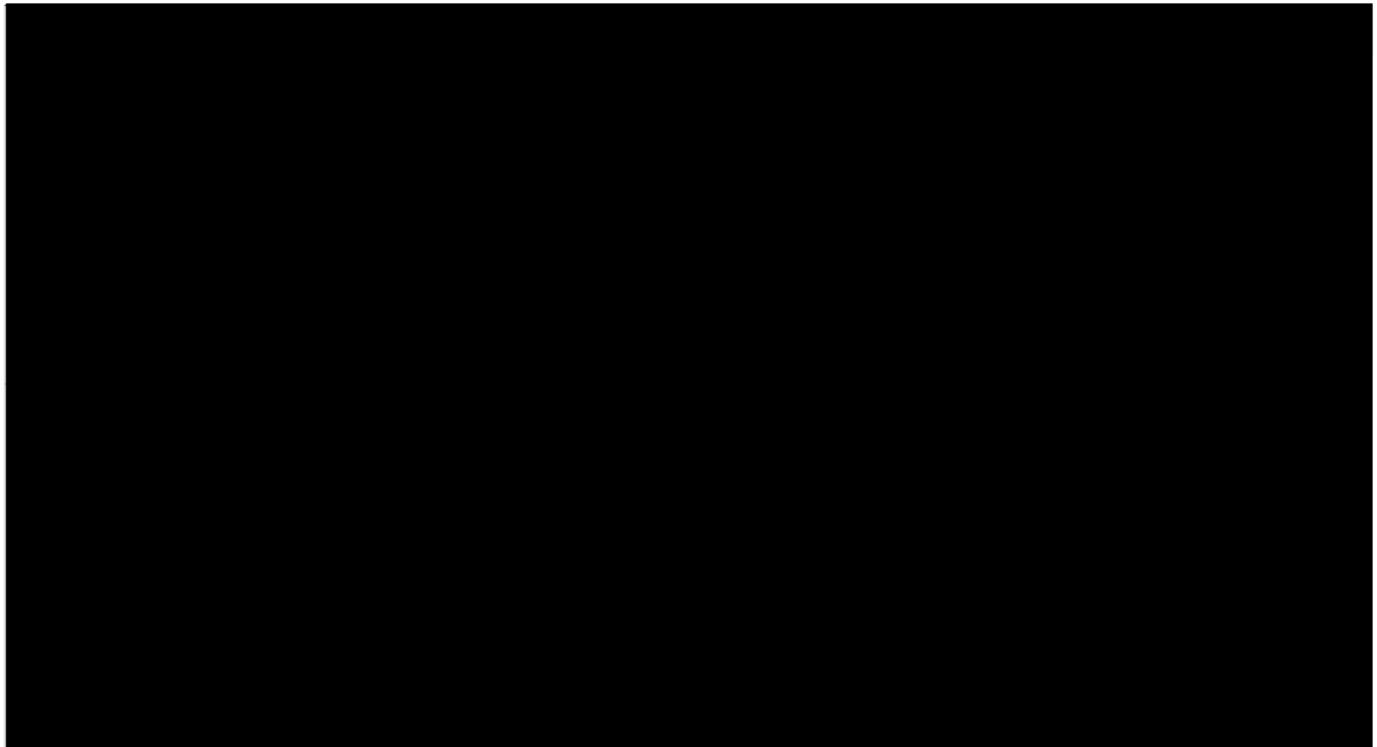
Detection & Mitigation Capabilities:

OPUS:

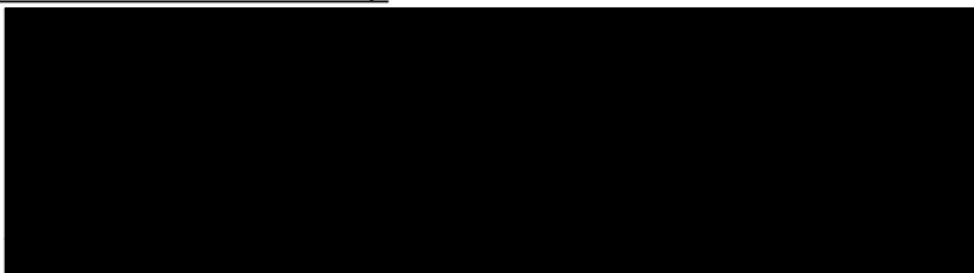
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]

CSO:

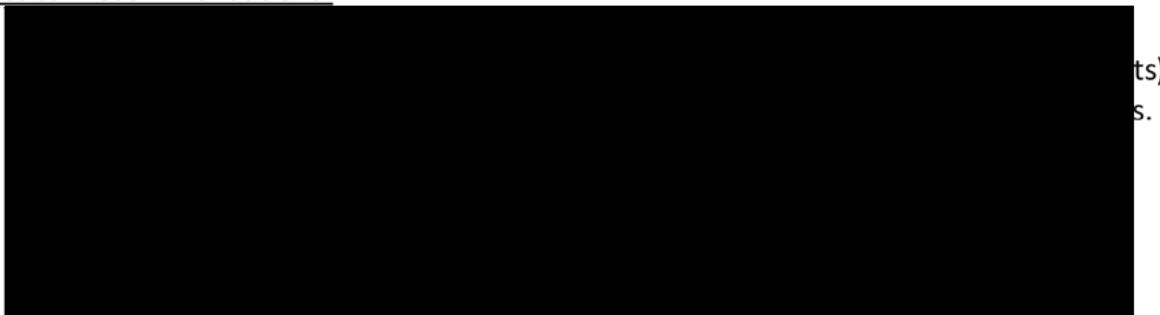
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]



Protection Activities Underway:



Tactical Recommendations:



Strategic Recommendations:

- [REDACTED]
- [REDACTED]
- [REDACTED]

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